

# iEnergy Project Facilitation

A Constant Evolution

# Agenda

**Last Year**  
**Innovative Implementations**  
**Your Creative Implementations**  
**Our Next Frontiers**



Last Year

## Last Year

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- Initiative on driving down overall residency
- Bombastic Goal – all applications processed same day, all batched within 1 week, minus client funding
- STATUS: Achieved

### How Has iEnergy DSMCentral helped achieve this?

- A standard backbone to evaluate residencies across utilities, programs, customer segments
- Consistent Application Statuses to account for and track every single application (“No App Left Behind”)
- Automated communications on key milestones, to focus on processing and not “letter/email creation”

# Lessons Learned

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**Achievement was hard, slow, and required a key resource – resilient people**

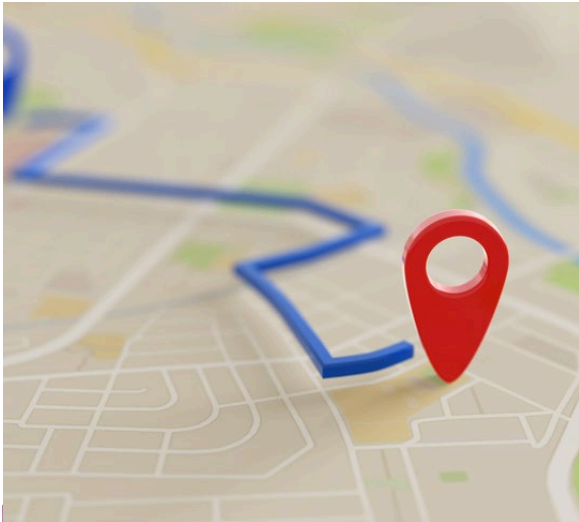
**Among other items, we learned more about what we needed from iEnergy DSMCentral and how we utilize it:**

- We were working harder, not smarter
- Deployment required “outside help”
- The process was reliant on people, not processes
- Seasonality and project spikes caused system bottlenecks



# Innovative Implementations

# Doing It Better, Faster, More Consistently



Driving the PUX  
Roadmap



PBUs – Processing  
without Processing



Deployment  
Investment  
(Building Our Own  
Mousetraps)

## Other Innovations & Your Own Creativity

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- Continued work on FEIN Storage/Data Management
- Web Service Call Implementation for real-time eligibility
- Report Automation to deliver to legacy utility systems

### **What creative implementations have you taken on?**

- Quick shares on cool, unique ways you have implemented your ideas in the past year





# Our Next Frontiers

# Our Next Frontiers



Diversity in Online  
Interfaces  
(PUX)



Harnessing  
DSMCentral for  
1099 Compliance



Bridging The Gap  
Between iEnergy  
DSMCentral and  
Other Systems



Questions?

# Conclusion of Day 1 Sessions

Please join us later this evening for:

- **Cocktail Networking Reception**
  - 5:00 - 6:30 p.m. in the Orange Room
- **Evening Activity: TOPGOLF Orlando – Food, drinks, and games for all skill levels.**
  - 6:30 – 10:00 p.m.
  - A free shuttle will depart at 6:30 p.m. at the side entrance of the hotel. (To the right of the front desk.)



TOPGOLF event sponsored by: 